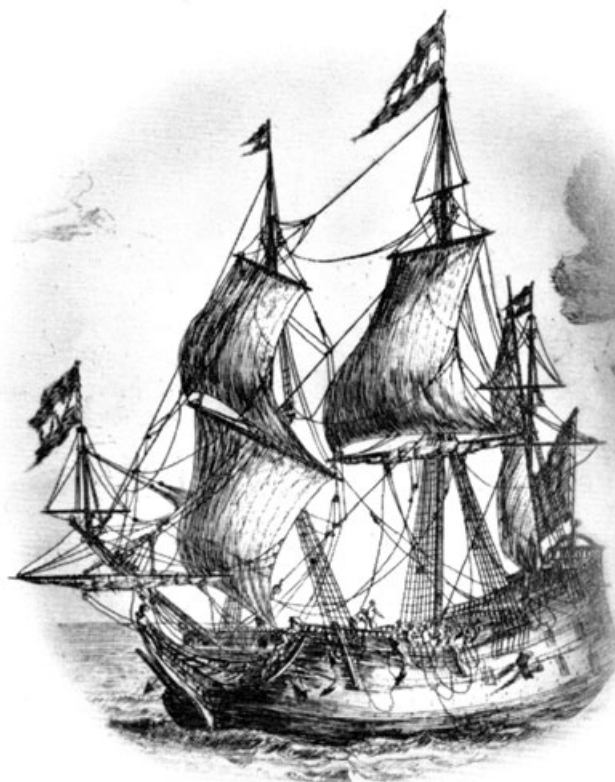




Library Software Users Group Annual Conference



“Beyond the 400th: Exploring New Domains”

Dutchess Community College
Poughkeepsie, NY
October 12, 2009

SCHEDULE OF PROGRAMS AND EVENTS

8:00-9:00 REGISTRATION

Location: Lobby, James and Betty Hall
Theatre, Dutchess Hall

8:00-9:00 CONTINENTAL BREAKFAST

Location: Ritz Lounge, Dutchess Hall

GENERAL SESSION

9:00-9:15 WELCOME

Location: James and Betty Hall Theatre,
Dutchess Hall

9:15-9:30 BREAK

Refreshments: Ritz Lounge, Dutchess Hall

GROUP I – 9:30-10:15

A. Getting It System Toolkit: Just-in-Time Acquisitions and Purchase on Demand

Presenters: Mark Sullivan, Tim Bowersox, Kate Pitcher (Geneseo)

Location: 134 Washington

GIST was developed at the State University of New York College at Geneseo and is a customizable set of tools and workflows for ILLiad 8 that will enhance: interlibrary loan and just-in-time acquisitions; services; purchase request processing; and coordinated collection development efforts. GIST allows acquisitions staff to benefit from ILLiad's request management and it makes ILLiad an even more powerful tool for ILL. Attendees will learn about the development and use of GIST and participate in discussing its strengths and challenges. They will also learn about the development of GIST version 2, scheduled for release in August 2010. GIST currently works with ILLiad and is available free to libraries at: <http://idsproject.org/Tools/GIST.aspx>. GIST was funded in part by a grant from the Rochester Regional Library Council.

B. A Banner Based Solution to Ordering

Presenters: Logan Rath, Alicia Girvin (Brockport)

Location: 136 Washington

Brockport now accepts requests for orders through the Campus Information System, Banner. This presentation will focus on the transition from concept to reality and current updates to where we are with the project at current.

C. Multiple Learning Styles, Multiple Technologies, Single Course

Presenter: Sara Rofofsky Marcus
(Queensborough Community College)

Location: 138 Washington

This presentation explores how using Web 2.0 technologies, in conjunction with Web 1.0 technologies and traditional methods of information dissemination, can benefit the diverse populations we serve today.

D. Putting the Aleph API to Work for Your Library

Presenters: Mike Curtis (Broome Community College), Amanda Hollister (Cortland)

Location: 140 Washington

X-services is the name of the Aleph API, and it offers libraries the opportunity to develop new discovery interfaces. However, for many libraries API programming and Web hosting issues present serious road blocks to exploiting X-services. In this presentation Amanda and Mike will demonstrate how X-services applications can be developed, and easily configured for all SUNYConnect libraries.

10:15-10:30 BREAK

Refreshments: Ritz Lounge, Dutchess Hall

GROUP II – 10:30-11:15

E. Who's Doing What to Whom— Document Delivery

Presenters: Pamela Flinton, Judy Perry (Ulster County Community College), Amy Hillick (Orange Community College), Kim Meyers (Brockport)

Location: 134 Washington

Document Delivery using the ILLiad module has allowed one group to enhance its services to both faculty and students. This presentation/panel

discussion's intent is to generate audience participation concerning document delivery models at the various institutions. SUNY Oneonta librarian, Pamela Flinton will present how Oneonta is enhancing their document delivery services and tying them in with electronic reserves services, using the ILLiad software.

F. Using Angel to Create a Training Program for Student Assistants

Presenters: Shannon Pritting, Ray Morrison (Oswego)

Location: 136 Washington

The Access Services Department at Penfield Library recently started using a community group in Angel to conduct its training program for student assistants. If you are spending a great deal of time training students, and would like a way to deliver training material, know who has reviewed the training material, and be able to assess what students have learned— using Angel is the next domain for training. Students go through a training program that covers the policies and procedures of the Access Services Department, the Library's Services, and Stacks Training. This presentation will discuss how the training program was created, what content is included in the training program, how learning is assessed, and how we have automated much of the training program using agents in Angel.

G. A Mini Experiment

Presenters: Win Shih, John Pardavila, Krishna Rayavaram (Albany)

Location: 138 Washington

At University at Albany, the M.E. Grenander Department of Special Collections and Archives has been digitizing two unique collections: Albany Student Newspaper (1916-president) and New York's Civil Service Employees Association newsletter (1932-present). To make the content of these two collections searchable, the Library Systems Department has been experimenting with Google Mini, an enterprise search appliance, to crawl, normalize, and index the collections' 1,000-plus PDF files, as well as to develop a customized search interface and result presentation using XSLT (Extensible Stylesheet Language Transformations) script. In the process, we have identified several factors that will affect the quality of the search results and relevancy ranking, including the accuracy of the optical

character recognition, the granularity of the file structure, and the metadata of the records. Finally, we were able to further improve and influence the search quality by employing Mini's unique features, including KeyMatch, Related/Suggested Queries, Self-Learning (Heuristic) Spell Checker, and Result Biasing. In our presentation, we will share our 3-month experience in deploying Google Mini with the audience.

H. Open Source Content Management Systems: A New Frontier

Presenter: Kathryn Frederick (Skidmore College)

Location: 140 Washington

Skidmore College's Lucy Scribner Library went live with a new website built using an open source content management system in August of 2009. The site includes many new features designed to improve the user's experience: scrolling album, dvd, and book covers that link to catalog records; new books titles feeding into appropriate subject pages via RSS; library hours that update automatically; and more. The use of an open source content management system has improved the functionality and visual appeal of our web presence, but also changed the way we create, maintain, and manage our web content. This presentation will demonstrate the front and back ends of the software used to create the site, including the customizations mentioned above, and discuss the changes in workflow that the content management site has occasioned.

11:15-11:30 BREAK

11:30-1:30 LUNCH & KEYNOTE ADDRESS

Location: North Cafeteria, Drumlin Hall

Speaker: Bernard Meyerson (IBM)

1:30-1:45 BREAK

GROUP III – 1:45-2:30

I. Instructional Technology Frontiers: Roundtable Discussion on Emerging Technologies & Library Instruction

Presenters: Dana Longley (Empire State College), Carleen Huxley (Jefferson Community College), Mark McBride, Ken Fujiuchi (Buffalo State), Michelle Costello (Geneseo)

Location: 134 Washington

A showcase and roundtable discussion of innovative uses of emerging technologies for library instruction and information literacy. Issues of assessment, implementation, obstacles and pitfalls, as well as getting stakeholder buy-in will also be touched on. Sponsored by WGIL's Emerging Technologies subcommittee with the aim of creating an open exchange of questions, ideas, best practices, and experiences.

J. Gathering Collection Data in Batches to Track In-House Serials Use & Run an Inventory

Presenter: Pat Maxwell (Brockport)

Location: 136 Washington

A barcode reader with extended memory makes it easy to track in-house usage of library materials as well as run an inventory—once a few Aleph tweaks and best practices are applied. Learn the macro that makes it possible to input a batch file of barcodes directly into the In-House Use form of the Circulation module. After a review of the steps involved in Aleph's inventory function, lessons learned and best methods identified as a result of inventory work at the Drake Library will be discussed.

K. SBII Library Project

Presenter: Maureen Zajkowski (OLIS)

Location: 138 Washington

The SUNY Alliance for Strategic Technology (OLIS, SLN, ITEC, SICAS, OAS) is engaged in a series of activities to utilize Oracle's Business Intelligence Enterprise Edition (OBIEE) software to create a variety of business intelligence dashboards. To date, the AST has implemented dashboards for SUNY Business Systems, Community College Financial Data, and Institutional Research. The Library aspect of the SBII project is to provide a means to analyze the collections owned by SUNY libraries. The goal is to provide for SUNY wide collection analysis. This is a Proof of Concept (POC) that will include a sample subset of SUNY campuses. Data will include campus bibliographic and circulation information that is common in structure to all

campuses housed in the Aleph500 system. Data with values and structures specific to a campus (acquisition budgets, item processing statuses, etc.) will not be part of the project. No sensitive or identifying patron data is included.

L. IDS Search: A WorldCat API Application

Presenter: Mike Curtis (Broome Community College)

Location: 140 Washington

The WorldCat API offers libraries new ways to access library collections and create customized services. Information Delivery Services (IDS) has developed a consortial search application using the WorldCat API that offers a variety of useful features: search scoping on multiple levels (local library, IDS consortia, and full WorldCat), custom group searches, direct ILLiad links, real time local circulation, Google previews, Facebook and Twitter links, RSS feeds, and more. A live demonstration of IDS Search will be given. If your library is an IDS member, don't miss this presentation!

2:30-2:45 BREAK

Refreshments: Stein Memorial Lounge, Washington Hall

GROUP IV – 2:45-3:30

M. Instructional Technology Frontiers: Roundtable Discussion on Emerging Technologies & Library Instruction (continued)

Presenters: Dana Longley (Empire State College), Carleen Huxley (Jefferson Community College), Mark McBride, Ken Fujiuchi (Buffalo State), Michelle Costello (Geneseo)

Location: 134 Washington

A showcase and roundtable discussion of innovative uses of emerging technologies for library instruction and information literacy. Issues of assessment, implementation, obstacles and pitfalls, as well as getting stakeholder buy-in will also be touched on. Sponsored by WGIL's Emerging Technologies subcommittee with the aim of creating an open exchange of questions, ideas, best practices, and experiences.

N. Google Apps for Education

Presenter: James Dutcher (Orange Community College)

Location: 136 Washington

James Dutcher will demo Google Apps for Education and discuss Orange Community College's Integration efforts within Banner, CMS/LMS, Library systems, etc.

O. PollEverywhere: Surveys and Assessment Done Cheap

Presenters: Hugh Holden, Nancy Cannon (Oneonta)

Location: 138 Washington

Most commercial systems for conducting "instant polls" and classroom instruction assessment are powerful but complicated and costly.

PollEverywhere (recently awarded a Best Websites award by the American Association of School Librarians) may be too simple for deep research needs, but the free version may be all you need in many situations. Students (or other audiences) can participate via texting from their cell phones, going to a web site, or Twittering. And results are immediate!

P. Aleph and Beyond

Facilitator: Logan Rath

Location: 140 Washington

This is a chance for participants to share comments on Aleph and offer suggestions for improvement or what the next step should be for SUNY libraries. After all, the Library Software Users Group (LiSUG) grew out of the SUNY Aleph Users Group (SUNYAUG). This is an excellent opportunity for you to share your view of the future.

GENERAL SESSION

3:45-4:30 Discussion / Q&A

Location: James and Betty Hall Theatre, Dutchess Hall

ABOUT THE PRESENTERS

Tim Bowersox is Information Delivery Services Librarian, Milne Library, SUNY Geneseo.

Nancy Cannon is the Electronic Resources Librarian and a Research / Instruction Librarian at SUNY College at Oneonta. One of her many interests is the library application of free, easy to use technologies.

Michelle Costello is a Reference/Instruction Librarian at SUNY Geneseo.

Mike Curtis received his MLS from the University at Buffalo in 1995. He worked as a reference librarian from 1997 to 2003 for Troy University in Japan, and from 2003 to 2005 in Troy, Alabama. He has been working from 2005 to the present as Systems Librarian at Broome Community College in Binghamton, NY.

James Dutcher is Associate VP IS/IT & CIO at SUNY Orange CC College. He holds a BA in Comp Sci/Math from Ithaca College and an MS in Telecomm. & Network Management from Syracuse. He is currently pursuing his MBA.

Pamela J. Flinton is the Head of Access Services at the State University of New York at Oneonta's James M. Milne Library. She holds a Master of Library of Science degree from UAlbany. Prior to joining SUNY Oneonta in 2006, Pamela was a Systems/Electronic Resources Librarian at Fulton-Montgomery Community College in Upstate New York. Pamela is an active member of several consortial programs that enhance resource sharing, not only among SUNY libraries, but also among private and public organizations.

Kathryn Frederick is the Systems Librarian at Skidmore College.

Ken Fujiuchi, Reference Services, E.H. Butler Library, Buffalo State College

Alicia Girvin is a Banner programmer at SUNY Brockport.

Amy Hillick has served as Reference/Circulation Librarian at Orange County Community College since 2002. She served as

Community College representative on the Universal Borrowing Task Force from 2006-2008.

Hugh Holden is the Emerging Technologies Librarian and a Research / Instruction Librarian at SUNY College at Oneonta. He is interested in any "high-" or "low-technology," be it "bleeding edge" or "retro," that may be useful to Information Literacy Instruction and Reference Services.

Amanda Hollister, Web Services Librarian, Memorial Library, SUNY Cortland

Carleen Huxley, Jefferson Community College

Dana Longley is Manager of Library Services at Empire State College, where she coordinates virtual reference and instruction services, and manages the library website, among other things. She has been an avid follower, user and experimenter of emerging technologies for libraries for several years.

Pat Maxwell (MLS, Southern Connecticut State University) is the Systems Librarian at the College at Brockport, primarily responsible for providing Aleph services and support. She recently implemented the AquaBrowser Library catalog, and is presently tackling her first library instruction courses. Pat's research interests include human-computer interaction, with a focus on usability studies.

Mark McBride is the Information Commons Librarian at Buffalo State College. He teaches a 3 credit Information Literacy class each semester where he tries to bring Emerging Technologies into his class assignments.

Kim Meyers is the Head of Interlibrary Loan and Document Delivery Services at the College at Brockport. Her goal is to make obtaining resources seamless for her patrons.

Bernard Meyerson is an IBM Fellow, vice president and chief technologist of Systems & Technology Group. He holds a PhD in physics from New York's City College, was once a cabinetmaker, and has done groundbreaking

research in growing crystal silicon layers at very low temperatures. He is an award winning inventor and prolific author.

Ray Morrison, Coordinator of Access Services, Penfield Library, SUNY Oswego

John Pardavila is Web Developer and Designer at University at Albany Libraries.

Judy Perry has been the Technical Services Librarian at Ulster County Community since 2007. She holds an MSIS degree from University at Albany and a BA in History from SUNY New Paltz. Her duties include cataloging, interlibrary loan, periodicals, and systems.

Kate Pitcher is Collection Development Librarian, Milne Library, SUNY Geneseo.

Shannon Pritting is Reference, Instruction, Special Programming and Outreach Librarian at Penfield Library at SUNY Oswego. Before that, he was Coordinator of Access Services at Penfield Library. He also was Public Services Librarian at Cayuga Community College. He is the liaison to the English, Psychology, and Counseling and Psychological Services Departments. When he's not working, he is spending time with his two daughters under the age of three.

Logan Rath is the Digital Services Librarian at the College at Brockport. He has been there since April of 2008. He is also the President of SUNYLA.

Krishna Rayavaram is Database Administrator and Application Developer at University at Albany Libraries.

Sara Rofofsky Marcus is the Electronic Resources / Web Librarian at Queensborough Community College. Her research interests include Web 2.0, distance learning, and subject headings.

Win Shih is Head of Library Systems at University at Albany Libraries. He has more than ten years' experience in managing library technology divisions in both academic and health sciences libraries. He has presented at various conferences, including SUNYLA, the

72nd IFLA Conference, American Library Association, Library & Information Technology Association National Forums (2007 and 2006), and International Evidence Based Librarianship Conference (2005 and 2007).

Mark Sullivan is the Systems Administrator for the College Libraries at SUNY Geneseo. He received a Bachelors of Science from Cornell University and a Juris Doctorate from Vermont Law School. Mark has been the systems administrator for the IDS Project since its inception in 2003.

Maureen Zajkowski has worked for the SUNY Office of Library and Information Services (OLIS) since 1998. Main responsibilities include coordination of activities to ensure the ongoing maintenance and support of the Aleph500 application and the SUNYConnect Union Catalog. Over the past year she has worked with SUNY System Administration staff to develop the capability to provide statistical analysis of SUNY library data as part of the SUNY Business Intelligence Initiative.

LiSUG's Mission

The Library Software Users Group (LiSUG) shall encourage discussion and education within and between interest groups of SUNY librarians and staff, each group organized around the common interest in a software system or package which is used by some SUNY libraries. The Library Software Users Group shall establish and maintain formal lines of communication with the SUNY Office of Library and Information Services (OLIS), the various vendors, and appropriate other users groups, and shall facilitate enhancements and/or other feedback to the appropriate license holder(s), sponsoring organization, or vendor. The Library Software Users Group shall arrange meetings or conferences as needed, one a year at minimum, to pursue the purposes of the Library Software Users Group.

Many thanks to:

Dutchess Community College
Dr. D. David Conklin, President
Carl Denti, Dean & Vice-President of Academic Affairs
Allison Miller and Susan Moore, Office of Scheduling
Peggy Noll & members of the Telecommunications & Instructional Media Department
Brian Potter, Sodexo Food Services
Cheryl Billings, Principal Library Clerk
Registration table & sign planting volunteers

LiSUG Steering Committee & Conference Planning Committee:

Amy Hillick (Orange), Co-Chair
Matt Smith (Sullivan), Co-Chair
Barbara Grimes (SUNYIT), Conference Chair
Amy Dibble (Corning), Secretary
Bill Drew (TC3), List Manager
Maureen Zajkowski (OLIS), OLIS Liaison
April Davies (Cobleskill)
Marianne Hebert (Potsdam)
Amanda Hollister (Cortland)
Barbara Liesenbein (Dutchess)
Andy Perry (New Paltz)
Logan Rath (Brockport)
Katie Sacco (Fredonia)

If you are interested in helping to plan (or participating in) the next LiSUG Conference, contact Amy Hillick (amy.hillick@sunyorange.edu) or Matt Smith (mattsmith@sullivan.suny.edu).

**Please don't forget to leave your name badge holder
at the registration table!**

Have a safe trip home!